

# Parent Questionnaire January 2014

Please find below the results of our recent questionnaire. In total 126 questionnaires were returned. The amounts given below were rounded when calculated so that they equal 100 for each response. Thanks again for taking the time to complete and return them.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
1. My child is happy at this school	78%	21%			1%
2. My child feels safe at this school	74%	25%			1%
3. My child makes good progress at this school	70%	27%	1%		2%
4. My child is well looked after at this school	79%	19%	2%		
5. My child is taught well at this school	65%	34%	1%		
6. My child receives appropriate homework for their age	48%	39%	5%		8%*
7. This school makes sure its pupils are well behaved	58%	39%			3%
8. This school deals effectively with bullying	39%	25%	2%		34%
9. This school is well led and managed	61%	37%	1%		1%
10. This school responds well to any concerns I raise	51%	37%	3%	1%	8%
11. I receive valuable information from the school about my child's progress	48%	44%	6%		2%
12. Would you recommend this school to another parent?	71%	27%			2%

\* A number of respondents (from nursery and reception answered it was non applicable i.e. their children don't get home work but were included as don't knows for the purposes of this survey).

## Commentary:

A number of people added additional comments all of which have been noted. They were fairly equally balanced between very positive comments about the school and those offering areas for improvement.

From a school perspective it is pleasing to see high percentages of parents agreeing and strongly agreeing in all aspects of the survey. They were in excess of 90% for all statements except questions 6 (homework), 8 (bullying) and 10 (responding to concerns). All three of these questions included higher percentages of don't know particularly the question on bullying where over a third of respondents said they didn't know how well the school dealt with it (many indicating as they hadn't any experience of bullying).

It was pleasing to see that nearly everyone felt their child was both happy and safe at school with one in each saying they were not sure. 98% of people agreed that the school looks after their children with 97% saying that the children at Glebe are well behaved (3% didn't know). The questions on happiness safety and care were the highest scorers for 'strongly agree'.

99% felt their child was well taught with 97% saying they were making good progress. 98% felt the school was well led and managed and 98% would recommend the school to others.

Homework had a lower score with 5% feeling their child didn't get appropriate homework. A few people added comments on this. The main criticisms were around the amount (mostly not enough) and the standard (some weeks too hard, some weeks too easy). Homework is always a difficult to get exactly right. For many parents (and children) the thought of more homework would not be welcomed. However getting the quality of the homework right should always be a priority. I think the standard of homework has generally got better over the years but it is an area I will discuss with the teachers to see if we can get further improvements.

The question on dealing with concerns received 4% of negative responses although none of the specific issues were identified. Some respondents did comment on how well the school dealt with issues and felt the school had an open door policy unlike many schools. I would guess that questions such as this are based very much on your personal experience so I apologise if you felt the issue you were concerned about was poorly dealt with. I would ask that any dissatisfaction is passed on to me so that I can intervene should you feel matters have not been dealt with in the appropriate manner.

The question on information from the school on pupil progress had the highest number of negative responses (6%). Some parents asked for more parent consultation meetings (or longer ones) and more written reports. The Government guideline is two parents' evenings per year plus one written report. The school does comply with this and actually has one additional open evening per year. Generally speaking teachers try to be available after school to discuss children's work or things going on in school. Obviously they are unable to see everyone at any given time. As a rule (and this was backed up by the questionnaires where year groups were identified) parents seem keenest on regular feedback when the children are youngest (Reception and Y1 particularly) and this subsides as the children get older. However I will look to improve this and will ask the Parent Forum for their thoughts. I will also consider some of the comments around the structure of parents' evenings, reporting of progress data and home school links.

Once again, many thanks for taking the time to complete the questionnaires. I am a firm believer in taking account of parent views and trying to improve the areas that have been identified as 'could be better'. I will endeavour to make improvements although the old saying about not being able to please all the people all the time probably rings true too. Hopefully this commentary on the results indicates that the school is reflective as far more of it is dedicated to the low percentages of don't agree rather than the more positive responses for example nearly 50% of parents strongly agree that homework is appropriate and they receive valuable information on progress.

However, myself and the staff and governors will continue our utmost to make Glebe the best possible school it can be and your comments will greatly aid us in this task. We will also be seeking the views of pupils who will undertake a similar questionnaire.

Mr Alford  
January 2014